

FY2025 Impact at a glance.

As a leading provider of integrated mobility solutions, we consistently strive to deliver positive environmental, social and economic outcomes to our stakeholders.

Environmental

Reducing environmental impact.

Our goals: Minimise our environmental impact while supporting a just transition to low-carbon mobility.



We received awards for 'Sustainability Mobility Solution' in Spain and 'Best Eco Initiative' in the UK, recognising our EV leadership and position as a key enabler in the transition towards low-carbon mobility.



23%

Reduction in scope 1 and 2 carbon emissions since FY2022.



99%

of the electricity used at our sites is from renewable sources.



80%

Increase in EV UK rentals through our Drive to zero programme.

£3.3m

worth of car parts recovered and reused from vehicles by our Spanish operations.

Social

Supporting our people and communities.

Our goals: Recruit and nurture talent from diverse communities and generate positive social impact.



Awarded the King's Award for Enterprise for Promoting Social Mobility by creating opportunities for individuals from diverse backgrounds to advance in the automotive industry.



6%

Decrease in voluntary attrition demonstrating our improved colleague offering.



30%

Increase in Group apprenticeship numbers from FY2024.



1/3

of our roles are filled internally, highlighting our focus on career progression.



182,000

Training hours delivered across the Group.

Governance

Growing our business responsibly.

Our goals: Create sustainable value for all our stakeholders and foster responsible behaviour.

We strive to provide the highest levels of customer service and a flexible range of solutions that keep our customers mobile.



£1,812.6m

Total revenue



91%

Vehicle Utilisation



7,800

Employees



4.6

The customer experience rating increased to 4.6 out of 5, up 10% from FY2024.

Operational Impact.

Our scale and longstanding expertise across vehicle rental, incident and claims management and repair provide significant sustainable value.

Integrated mobility platform

20m

Policyholders supported

1m

Vehicles under fleet management

Systematic claims and repair

600

Total repair network

205,000

Vehicles repaired in FY2025

Vehicle lifecycle management

131,600

Vehicles

36,300

Vehicles purchased in FY2025

Nationwide customer service

24/7

Customer service

1,200

Customer service centre colleagues

More information about our ESG activity and commitments is available at:

www.zigup.com/sustainability



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